



INQUIRY FORM (version January 2023)

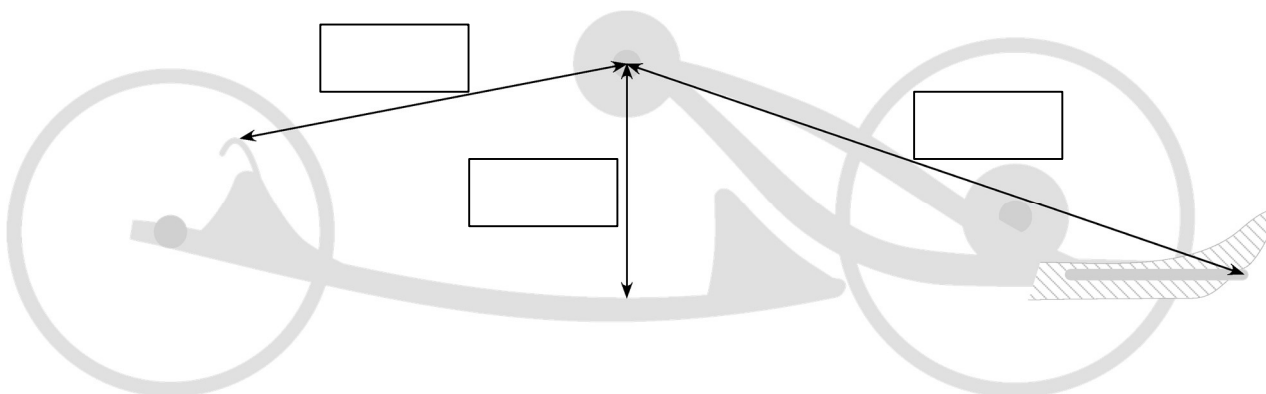
2023/_____

END USER'S CONTACT DETAILS

<input type="text"/>	<input type="text"/>
<i>first name</i>	<i>last name</i>
<input type="text"/>	<input type="text"/>
<i>phone numer</i>	<i>e-mail address</i>
<input type="text"/>	
<i>shipping address</i>	

END USER SPECIFICATION

Measure your existing bike and give us following dimensions in centimeters.
If your existing bike is not perfectly fitted, give us your desired dimensions.
If you have any doubts regarding your desired measurements, please contact us at:
contact@jetbike.eu / +48 730 855 222 / via FB messenger at *JetBike - carbon handbikes*.



CRANKS LENGTH:
(fill if you want a crankset)

Fork:

duo mono

Finish:

gloss mat

BILLING INFORMATION

<input type="text"/>	
<i>name of a person / an entity to be invoiced</i>	
<input type="text"/>	
<i>full address</i>	
<input type="text"/>	
<i>EU VAT number (if applicable)</i>	
<input type="text"/>	<input type="text"/>
<i>phone number</i>	<i>e-mail address</i>

Choose how you want to make the final invoice payment (40% plus transport cost)

bank transfer before the shipment cash (personal pickup)



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ORDERED BIKE SPECIFICATION

<i>item</i>	<i>price</i>	<i>write "1" if your choice</i>	<i>value</i>
Carbon frame	6.174 EUR		
Carbon backrest with neckrest	0 EUR		
Carbon bumper	0 EUR		
Upholstery and belt	0 EUR		
Carbon fork	2.646 EUR		
Carbon footrests	0 EUR		
Carbon chainguard	0 EUR		
Carbon crankset	998 EUR		
Chainring Stronglight 46T	0 EUR		
I want a different chainring sizes (please specify):	0 EUR		
Carbon grips	294 EUR		
Carbon wheels set	2.415 EUR		
Carbon front 26' wheel (hub DT Swiss 240, tubular Tufo S3 road 26mm)	1.113 EUR		
Carbon rear 20' wheels set (hub custom carbon, tubular Tufo S3 road 26mm)	1.302 EUR		
Derailleur SRAM RED e-TAP 11s AXS	1.052 EUR		
I want a different derailleur (please specify):			
Cassette SRAM XG-1199 XX1 10-42 11s (with a SRAM XX1 chain)	506 EUR		
I want a different cassette / chain (please specify):			
Disk brake Magura MT8 SL (with a 160 disc)	318 EUR		
I want a different disk brake (please specify):			
Caliper brake SRAM RIVAL 22	55 EUR		
I want a different road brake (please specify):			
Additional options			
Branding stickers color (please mark relevant box if you don't want default black reflective): <input type="checkbox"/> white <input type="checkbox"/> red <input type="checkbox"/> holo <input type="checkbox"/> orange <input type="checkbox"/> yellow <input type="checkbox"/> blue <input type="checkbox"/> green	0 EUR		
Frame and fork paint color (please give us RAL pallette color number):	550 EUR		
TOTAL WITH VAT			
TOTAL WITHOUT VAT (- 7,4 %), for EU VAT holders and non-EU residents			

- ⇒ Production time of your bike is 12 weeks (longer, if you choose the painting option) from the moment we register an advance payment of 60% of total price.
- ⇒ A partial VAT invoice documenting the advance payment will be issued within 7 days from registering the payment.
- ⇒ You can pick up your bike at our headquarters at an agreed date. The final VAT invoice (issued for the remaining 40%) will be settled in cash when picking up the bike.
- ⇒ If personal pickup is not possible, your bike will be shipped with UPS after we register the payment of the final VAT invoice (issued for the remaining 40% plus transport costs) OR will be shipped with UPS "cash on delivery" option - depending on your choice and possibility.
- ⇒ UPS's receipt for the transport cost will be attached to the final invoice.
- ⇒ Full terms and conditions you'll find on following pages.



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TERMS AND CONDITIONS

PAYMENT

1. Advance payment

If all details of your order are correct and you agree with all of them, you are kindly asked to make the advance payment of 60% of the order's total value (based on the proforma invoice received with order confirmation message).

IMPORTANT NOTICE: the only account we run for the JetBike business is the one in NESTBANK in Poland (SWIFT/BIC: NESBPLPW). We do not run accounts in other countries. In particular, we do not run accounts in "tax havens".

Since every bike is made for a specific order, we'll start the production only, if you are sure that you want it, and confirm this fact with your financial commitment. The advance payment is not refundable, thus we strongly recommend to think the purchase thoughtfully BEFORE you make the final decision about the payment.

A partial VAT invoice documenting the advance payment will be issued within 7 days from registering the payment.

2. Final payment

A final VAT invoice for the remaining 40% of the amount due for the bike (plus shipping costs if applicable) will be issued after we finish production. You will be asked to pay that final invoice upon pick up of the bike or before the shipment.

For some destinations, there is a possibility to use option "cash-on-delivery". If you prefer this option, please tick a relevant box in the order form. We'll check the possibility of using such option for your country and let you know in the confirmation message. If there is no possibility to use COD option for your country, the option of a bank transfer prior to shipment will have to be applied.

DELIVERY

1. Production time

A standard production time of a JetBike is 12 weeks (longer, if you choose to paint your bike a color) from the moment we register the advance payment. However, we want you to acknowledge that due to pandemic situation, delays may occur, depending on situation in our supply chain.

Estimated time of delivery of a color painted bike will be specified in the order confirmation message, after we check the availability of a chosen paint color.

If any unexpected circumstances emerge, you will be informed and consulted.

2. Pick up

You can pick up your bike personally at our headquarters at an agreed date.

If the personal pick up is not possible, we will ship your bike by the UPS. The cost of a parcel of such size should not exceed 250 EUR within the EU, and 450 EUR outside Europe. UPS's receipt for the transport cost will be attached to the final invoice.

AFTER-SALES SUPPORT

1. Guarantee

- a) We give 5 years guarantee for carbon-made elements and producer's guarantee for bicycle equipment, provided that the bike is properly operated.
- b) In particular, the guarantee does not cover:
 - damage resulting from a road accident, including accidents with other vehicles or pedestrians,
 - damage resulting from hitting an obstacle,
 - damage resulting from driving up and down curbs and driving over the transverse speed limiters,
 - damage resulting from interference with the structure of the carbon composite, in particular: drilling and cutting.



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- c) Damages occurring in the course of proper use of the bike, will be repaired free of charge, after shipping the damaged bike to us. Shipment address for repairs:
Carbon-Project Ltd.
Cegielniana 56A
38-500 Sanok
Poland
Shipment costs are to be covered by you.
- d) If repair of the damage (occurred in the course of proper use of the bike) is not possible or if after the repair of element, the bike will not have it's initial strength, we will make you a new element free of charge.
Shipment costs are to be covered by you.

2. Technical support during events

We will provide you with a technical support (minor issues with equipment, quick last minute adjustments, etc.), during all events we are present at. You can expect us at those of class: CDM, CM, chosen CC, chosen CN. Please go to our profile at JetBike – carbon handbikes to check where we plan to be, and don't hesitate to contact us at +48 730 855 222 or JetBike – carbon handbikes.