



# ORDER FORM (version January 2022)

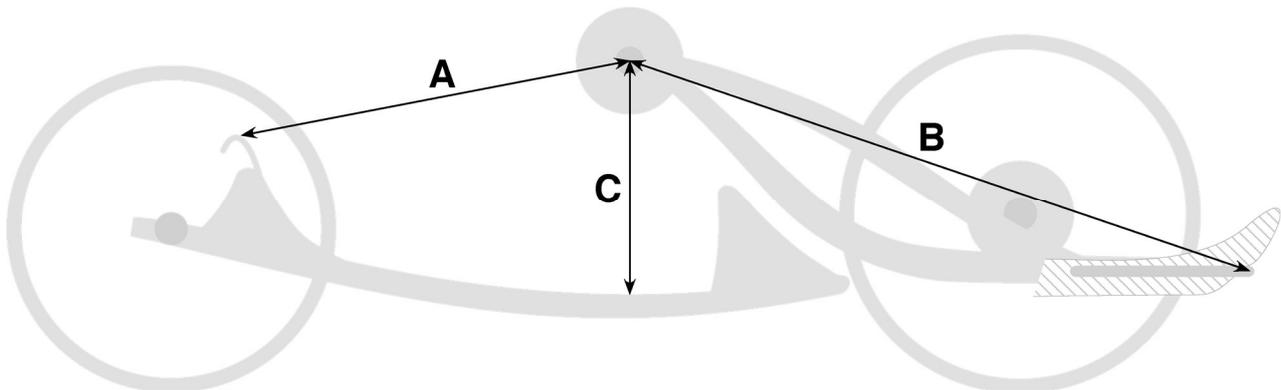
2022/\_\_\_\_\_

## END USER'S CONTACT DETAILS

_____	_____
<i>first name</i>	<i>last name</i>
_____	_____
<i>phone numer</i>	<i>e-mail address</i>
_____	
<i>shipping address</i>	

## END USER SPECIFICATION

Measure your existing bike and give us following dimensions in centimeters.  
If your existing bike is not perfectly fitted, give us your desired dimensions.  
If you have any doubts regarding your desired measurements, please contact us at:  
[contact@jetbike.eu](mailto:contact@jetbike.eu) / +48 730 855 222 / via FB messenger at *JetBike - carbon handbikes*.



_____	_____	_____	_____
<b>A</b>	<b>B</b>	<b>C</b>	<b>CRANKS</b>
<i>axis of support &lt;-&gt; point of resting your neck</i>	<i>axis of support &lt;-&gt; point of resting your feet</i>	<i>axis of support &lt;-&gt; point of resting your bottom</i>	<i>length of cranks (if you want a new crankset)</i>

## BILLING INFORMATION

_____	
<i>name of a person / an entity to be invoiced</i>	
_____	
<i>full address</i>	
_____	
<i>EU VAT number (if applicable)</i>	
_____	_____
<i>phone number</i>	<i>e-mail address</i>

Choose how you want to make the final invoice payment (40% plus transport cost)

bank transfer before  
the shipment

cash on delivery – higher transport cost  
(approximately +1% of the final invoice amount)

\* maximum value of this service depends on the country of destination – we will confirm the possibility for your country in the order confirmation message; if the amount due exceeds maximum value of the service, the option of a bank transfer prior to shipment will have to be applied



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### ORDERED BIKE SPECIFICATION

<i>item</i>	<i>price</i>	<i>write "1" if your choice</i>	<i>value</i>
<b>Carbon frame</b>	<b>5.880 EUR</b>		
Carbon backrest with neckrest	0 EUR		
Carbon bumper	0 EUR		
Upholstery and belt	0 EUR		
<b>Carbon fork</b>	<b>2.520 EUR</b>		
Carbon footrests	0 EUR		
Carbon chainguard	0 EUR		
<b>Carbon crankset</b>	<b>950 EUR</b>		
Chainring Stronglight 46T and 34T	0 EUR		
I want a different chainring sizes (please specify): .....	0 EUR		
<b>Carbon grips</b>	<b>280 EUR</b>		
<b>Carbon wheels set</b>	<b>2.300 EUR</b>		
Carbon front 26' wheel (hub DT Swiss 180, tubular Tufo S3 road 26mm)	1.000 EUR		
Carbon rear 20' wheels set (hub custom carbon, tubular Tufo S3 road 26mm)	1.300 EUR		
<b>Derailleur SRAM RED e-TAP 11s AXS with BlipBox</b>	<b>1.020 EUR</b>		
I want a different derailleur (please specify): .....			
<b>Cassette SRAM XG-1199 XX1 10-42 11s (with a SRAM XX1 chain)</b>	<b>450 EUR</b>		
I want a different cassette / chain (please specify): .....			
<b>Disk brake SRAM S-900 Aero HDR (with a 140 disc)</b>	<b>315 EUR</b>		
I want a different disk brake (please specify): .....			
<b>Caliper brake SRAM RIVAL 22</b>	<b>55 EUR</b>		
I want a different road brake (please specify): .....			
<b>Additional options</b>			
Branding stickers color (please mark relevant box if you don't want default holographic): <input type="checkbox"/> white <input type="checkbox"/> black <input type="checkbox"/> yellow <input type="checkbox"/> orange <input type="checkbox"/> red <input type="checkbox"/> blue <input type="checkbox"/> green	0 EUR		
Frame and fork paint color (please give us RAL pallete color number): .....	525 EUR		
Bottle holder	0 EUR		
Flag holder	0 EUR		
<b>TOTAL WITH VAT</b>			
<b>TOTAL WITHOUT VAT (- 7,4 %), for EU VAT holders and non-EU residents</b>			

- ⇒ Production time of your bike is 12 weeks (longer, if you choose the painting option) from the moment we register an advance payment of 60% of total price.
- ⇒ A partial VAT invoice documenting the advance payment will be issued within 7 days from registering the payment.
- ⇒ You can pick up your bike at our headquarters at an agreed date. The final VAT invoice (issued for the remaining 40%) will be settled in cash when picking up the bike.
- ⇒ If personal pickup is not possible, your bike will be shipped with UPS after we register the payment of the final VAT invoice (issued for the remaining 40% plus transport costs) OR will be shipped with UPS "cash on delivery" option - depending on your choice and possibility.
- ⇒ UPS's receipt for the transport cost will be attached to the final invoice.
- ⇒ Full terms and conditions you'll find on following pages.



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### TERMS AND CONDITIONS

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#### PAYMENT

##### 1. Advance payment

If all details of your order are correct and you agree with all of them, you are kindly asked to make the advance payment of 60% of the order's total value (based on the proforma invoice received with order confirmation message).

IMPORTANT NOTICE: the only account we run for the JetBike business is the one in NESTBANK in Poland (SWIFT/BIC: NESBPLPW). We do not run accounts in other countries. In particular, we do not run accounts in "tax havens".

Since every bike is made for a specific order, we'll start the production only, if you are sure that you want it, and confirm this fact with your financial commitment. The advance payment is not refundable, thus we strongly recommend to think the purchase thoughtfully BEFORE you make the final decision about the payment.

A partial VAT invoice documenting the advance payment will be issued within 7 days from registering the payment.

##### 2. Final payment

A final VAT invoice for the remaining 40% of the amount due for the bike (plus shipping costs if applicable) will be issued after we finish production. You will be asked to pay that final invoice upon pick up of the bike or before the shipment.

For some destinations, there is a possibility to use option "cash-on-delivery". If you prefer this option, please tick a relevant box in the order form. We'll check the possibility of using such option for your country and let you know in the confirmation message. If there is no possibility to use COD option for your country, the option of a bank transfer prior to shipment will have to be applied.

#### DELIVERY

##### 1. Production time

A standard production time of a JetBike is 12 weeks (longer, if you choose to paint your bike a color) from the moment we register the advance payment. However, we want you to acknowledge that due to pandemic situation, delays may occur, depending on situation in our supply chain.

Estimated time of delivery of a color painted bike will be specified in the order confirmation message, after we check the availability of a chosen paint color.

If any unexpected circumstances emerge, you will be informed and consulted.

##### 2. Pick up

You can pick up your bike personally at our headquarters at an agreed date.

If the personal pick up is not possible, we will ship your bike by the UPS. The cost of a parcel of such size should not exceed 200 EUR within the EU, and 400 EUR outside Europe. UPS's receipt for the transport cost will be attached to the final invoice.

#### AFTER-SALES SUPPORT

##### 1. Guarantee

- a) We give 5 years guarantee for carbon-made elements and producer's guarantee for bicycle equipment, provided that the bike is properly operated.
- b) In particular, the guarantee does not cover:
  - damage resulting from a road accident, including accidents with other vehicles or pedestrians,
  - damage resulting from hitting an obstacle,
  - damage resulting from driving up and down curbs and driving over the transverse speed limiters,
  - damage resulting from interference with the structure of the carbon composite, in particular: drilling and cutting.



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- c) Damages occurring in the course of proper use of the bike, will be repaired free of charge, after shipping the damaged bike to us. Shipment address for repairs:  
Carbon-Project Ltd.  
Cegielniana 56A  
38-500 Sanok  
Poland  
Shipment costs are to be covered by you.
- d) If repair of the damage (occurred in the course of proper use of the bike) is not possible or if after the repair of element, the bike will not have it's initial strength, we will make you a new element free of charge.  
Shipment costs are to be covered by you.

### **2. Technical support during events**

We will provide you with a technical support (minor issues with equipment, quick last minute adjustments, etc.), during all events we are present at. You can expect us at those of class: CDM, CM, chosen CC, chosen CN. Please go to our profile at JetBike – carbon handbikes to check where we plan to be, and don't hesitate to contact us at +48 730 855 222 or JetBike – carbon handbikes.